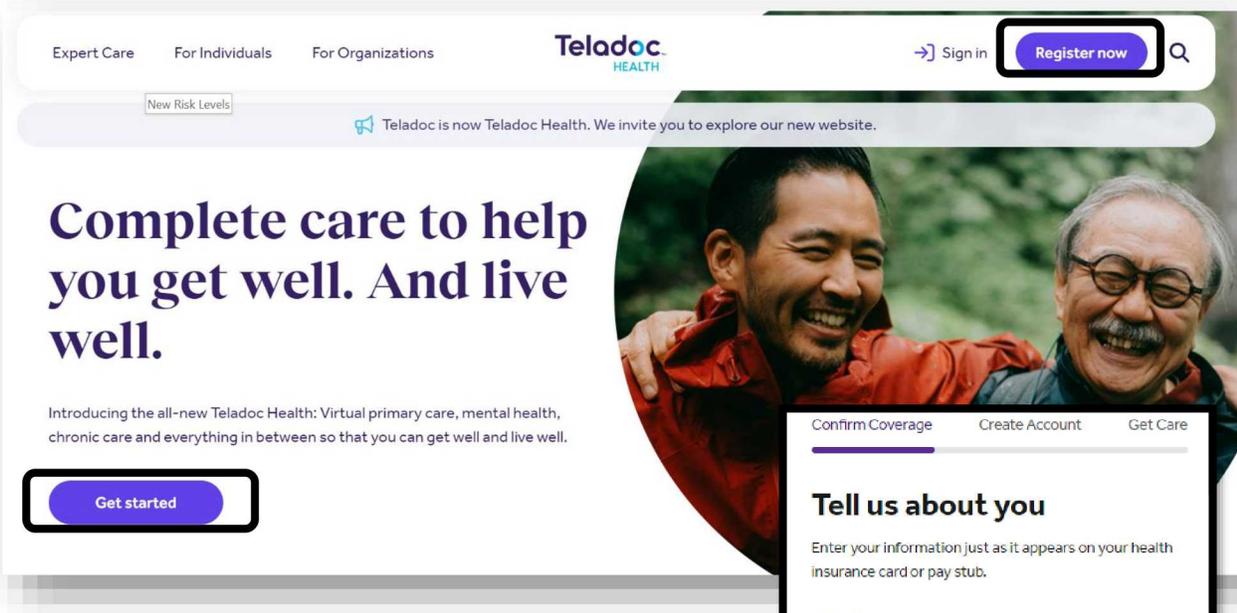


# How to Register an Account

Step 1. Download the Teladoc mobile app  or access [www.teladoc.com](http://www.teladoc.com).

Step 2. Click 'Register Now' or 'Get started'. *Users can also register by calling 1-800-TELADOC.*



Expert Care For Individuals For Organizations **Teladoc** HEALTH → Sign in **Register now** 🔍

New Risk Levels  Teladoc is now Teladoc Health. We invite you to explore our new website.

## Complete care to help you get well. And live well.

Introducing the all-new Teladoc Health: Virtual primary care, mental health, chronic care and everything in between so that you can get well and live well.

**Get started**

Confirm Coverage Create Account **Get Care**

### Tell us about you

Enter your information just as it appears on your health insurance card or pay stub.

\* Required

First Name\*  
Test

Last Name\*  
User

Email\*  
test@test.com

Country\*  
United States Of America

ZIP code\*  
55555

Sex assigned at birth\*  
Female

Month of birth\* MM 01 Day\* DD 01 Year\* YYYY 2001

I have a code from my employer, insurance or Teladoc Health.

**Next**

Step 3. Fill in the basic demographic information. Click 'Next'.

- First Name *(Please use LEGAL first name.)*
- Last Name
- Email
- Country
- Zip Code
- Sex assigned at birth.
- Date of Birth

**NOTE:**

- *For benefits to be found, all data elements must match **exactly** as the information provided to Teladoc by your HR team. (For example, use Michael instead of Mike)*
- *If you have had a name or address change, please contact your HR team before proceeding with the Teladoc setup.*
- *Adult dependents **must register their unique account** to complete the medical history disclosure, update personal information and request virtual visits. A separate email will be sent to the adult dependent to complete registration*

Do **not** check this box. (Leave blank)

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Step 4. "We found a match!" illustrates the program offerings. Click 'Next' to complete the Registration process.

This screenshot shows a mobile application interface for account registration. At the top, there is a navigation bar with a back arrow and the text 'Back'. Below this is a progress indicator with three steps: 'Confirm Coverage', 'Create Account', and 'Get Care'. The 'Confirm Coverage' step is currently active, indicated by a purple underline. The main heading is 'We found a match!' followed by the text 'These care options are available with your coverage.' Below this, there is a section titled 'Employer Group Name' with a radio button selected next to 'General Medical'. At the bottom, there is a purple button labeled 'Next' which is highlighted with a black border. A small text box at the bottom left asks 'Is this incorrect?' and provides links for 'Add new coverage' and a phone number '1-800-835-2362'.

Step 5. Create a username and password. Answer the security and visit preferences questions and your registration is complete!

This screenshot shows the final step of the registration process, titled 'Finish creating your account'. The progress indicator at the top shows 'Create Account' as the active step. The form is divided into three main sections: 1. 'Create your username and password\*' with fields for 'Username\*', 'Password\*', and 'Confirm password\*'. 2. 'Secure your account\*' with three 'Security question' dropdowns and corresponding 'Answer' text input fields. 3. 'Visit preferences\*' with a 'Country' dropdown (set to 'United States Of America (+1)'), 'Preferred Phone Number\*' (set to '(555) 555-5555'), 'Preferred language for visits\*' (set to 'English'), a checkbox for 'TTY relay service needed', and a 'How did you learn about Teladoc?' dropdown. At the bottom right, there is a checkbox for 'I accept Teladoc's Notice of Privacy Practices, Terms of Service and Notice of Nondiscrimination and Language Assistance.' with a dashed arrow pointing to it from a callout box that says 'You must check this box.' Below the checkbox is a purple 'Create account' button.